

# Program Overview

As at Thursday 1 September 2022

Day 1   Monday 5 September 2022	
8.30am – 8.45am	<b>Attendee login</b>
8.45am – 9.00am	<b>Opening Address</b> <ul style="list-style-type: none"> <li>Joanne van der Plaats, President, The Law Society of New South Wales</li> </ul>
9.00am – 9.45am	<b>Opening Plenary: The trusted legal profession</b> As the Covid pandemic fuels a global cycle of distrust to unprecedented levels, Edelman's annual Trust Barometer has found that business has emerged as the most trusted institution in Australia. While people view governments and the media as sources of division, they increasingly look to business to inform policy and provide leadership on the issues facing society. But where does the legal profession sit among this?  As a profession that is built on relationships, the importance of trust in the legal sector cannot be understated. Join the esteemed panel to discuss the level of trust in the legal industry.  <b>Speakers</b> <ul style="list-style-type: none"> <li>The Honorable Chief Justice A S Bell, Chief Justice of the Supreme Court of New South Wales</li> <li>Joanne van der Plaats, President, The Law Society of New South Wales</li> <li>Susan Redden Makatoa, Executive Vice President, Head of Corporate, Edelman APAC</li> </ul>
9.45am – 10.30am	<b>Tell me why I don't like Mondays – preparing for the unexpected</b> Is Monday getting you down? Things could always be worse. Join us as we step you through what is becoming an increasingly common occurrence. Intrigued? You should be. <i>Session sponsored by Lawcover</i>  <b>Panellists</b> <ul style="list-style-type: none"> <li><b>Technological Competence.</b> Commissioner John McKenzie, New South Wales Legal Services Commissioner</li> <li><b>Privacy.</b> Matthew Cuming, Cyber Communications Manager, Clyde and Co</li> <li><b>Cyber.</b> Nitesh Patel, Principal, Gilchrist Connell</li> <li><b>Lawcover.</b> Jennifer McMillan, Manager, Practice Support Services, Lawcover</li> <li><b>Ethics.</b> Linden Barnes, Senior Ethics Solicitor, The Law Society of New South Wales</li> <li>Facilitated by Joanne van der Plaats, President, The Law Society of New South Wales</li> </ul>
10.30am – 11.00am	<b>Morning Tea</b>

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	<b>Stream 1 – The Legal Professional</b> Gain personal and professional development capabilities to ensure you and the legal community thrives.	<b>Stream 2 – The Legal Profession</b> Issues and trends impacting today's legal profession will be debated and discussed to help pave the way now and in the future.
<p><b>11.00am – 12.00pm</b></p>	<p><b>Thriving as High-Performance Hybrid Teams</b></p> <p>Hybrid working appears to be part of the new normal but it raises many questions for both leaders and team members... Eric Fleming will use the principles from Performance Psychology and entertaining stories from over 20 years as a performance coach to address these questions with practical advice and insightful tips.</p> <p><b>Speaker</b></p> <ul style="list-style-type: none"> <li>Eric Fleming, CEO, Fleming Job Hall</li> </ul>	<p><b>Building Trust after COVID-19: lawyers' relationships with clients and colleagues in the online/hybrid world</b></p> <p>Trust involves showing integrity, competence, reliability and care to others. It has a special place for the lawyer as the archetypal 'trusted advisor'. To be trusted might mean following certain rules (such as fiduciary duties) and expected ways of doing things. It can also mean being open, original and creative. Either way, being trustworthy requires soft skills - self-management, leadership, communicative and collaborative, and professional ethics. But the move online has dramatically challenged the ways we exercise these skills and build trust. Work relationships may no longer exist in the same physical location or could involve fewer face-to-face interactions. Indeed, for relationships needing high mutual cooperation and trust, it has been suggested that trust cannot exist without true face time. So, how might lawyers foster trust in their relationships with their clients, their colleagues and those they lead or supervise in the online, pandemic/post-pandemic environment?</p> <p><b>Speaker</b></p> <ul style="list-style-type: none"> <li>Dr Justine Rogers, Deputy Director, Future of Law and Innovation in the Profession (FLIP) research stream</li> <li>Dr Michael McNamara, Senior Lecturer, College of Business, Government and Law, Flinders University</li> <li>Duncan Young, Director of Duncan Young Consulting</li> <li>Randall Kiser, Principal Analyst, DecisionSet</li> </ul>



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<p><b>12.00pm – 1.00pm</b></p>	<p><b>Client Engagement: Building trust online</b>                  For over a decade the internet has been replacing the town squares and high streets as the first port of call for people looking for professional services. Lockdown living accelerated this trend so much so that today the legal profession stands at an inflection point. This session looks at what has brought us to this moment and what the opportunity means to how you should market online to promote your specific practice offering so that you bring more of the right clients to your door.</p> <p><b>Speakers</b></p> <ul style="list-style-type: none"> <li>• David Lo, Owner, The Zoo Republic</li> <li>• Ian Foulds, Strategy Director, The Zoo Republic</li> <li>• Tony Song, Research Fellow, Future of Law and Innovation in the Profession (FLIP) research stream</li> </ul>	<p><b>Technology after Robodebt: How should the legal profession respond</b>                  Artificial intelligence (AI) can power better, more rational decisions. However, too often we have seen this technology fail, causing harm at scale. The new Royal Commission into 'Robodebt' is likely to change fundamentally how governments and companies use AI to make decisions. With the right skills, the legal profession can play a key role in navigating Australia through this new era of technological change. With sound advice, lawyers can help their clients make good decisions about how they use new technology – helping to bring about a future we all want and need, and not one we fear.</p> <p><b>Speakers</b></p> <ul style="list-style-type: none"> <li>• Professor Edward Santow, Industry Professor - Responsible Technology, UTS</li> <li>• Professor Nick Davis, Industry Professor - Emerging Technologies, UTS</li> </ul>
<p><b>1.00pm – 2.00pm</b></p>	<p><b>Lunch</b></p>	
<p><b>2.00pm – 3.00pm</b></p>	<p><b>Staying Well in the Law</b>                  Employers have a responsibility to be providing a safe place for their staff to work. This extends to the psychological health and safety of staff. In this session, we will be exploring the nature of psychosocial hazards in the workplace, legal responsibilities to be managing psychosocial risks, and ways of engaging your workplace to manage these risks. We will be considering the recent HCA's decision in the case of Kozarov v Victoria, and also covering other workplace stressors common in the legal profession.</p> <p><b>Panellists</b></p> <ul style="list-style-type: none"> <li>• Michael Barnes, Partner, Carroll and O'Dea Lawyers</li> <li>• Nicole Vernon, Manager, Safety Health and Wellbeing, Legal Aid</li> <li>• Emma West, Psychologist and Mediation Coordinator, Altius Group</li> </ul>	<p><b>Data – what is it, what is its value and what can you do with it?</b>                  On the surface, data is simply a collection of facts be it numbers, words, or observations. But there is inherent value in information of any kind and an ever-increasing risk for data to be misused, stolen, and manipulated. Join us to take a deep dive into the currency of data and hear from our panel of experts discussing data - what is it, what is its value and what can you do with it?</p> <p><b>Panellists</b></p> <ul style="list-style-type: none"> <li>• Matthew Golab, Director, Legal Informatics and R+D, Gilbert + Tobin</li> <li>• Adjunct Associate Professor Peter Dombkins, Director, PwC NewLaw</li> <li>• Colin Pausey, COO, Emergence Insurance</li> <li>• Facilitated by James Cole, Special Counsel, Albrecht Burrows</li> </ul>



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	<ul style="list-style-type: none"> <li>Facilitated by Miriam Wyzenbeek, Wellbeing Manager, The Law Society of New South Wales</li> </ul>	
3.00pm – 4.00pm	<p><b>Cultivating leadership skills at every stage of your legal career</b></p> <p>From supervision through to leading – what skills do lawyers need to develop to be successful leaders in the legal profession?</p> <p><b>Panellists</b></p> <ul style="list-style-type: none"> <li>David Armsworth-Maw, Founder and Principal, Mudlarks Coaching and Advisory</li> <li>Brendon Jenkins, A/Executive Director, Planning, Environment and Resources Governance, and Deputy General Counsel, Legal Division, Department of Planning and Environment</li> <li>Amanda Alassad-Brun, Director, Property Development and Transactions Governance, and Legal Division, Department of Planning and Environment</li> <li>Michael Bunting, Founder, The Mindful Leader</li> <li>Facilitated by Dr Justine Rogers, Deputy Director, Future of Law and Innovation in the Profession (FLIP) research stream</li> </ul>	<p><b>Online Dispute Resolution</b></p> <p>Securing and enhancing trust – aspects of procedural justice, duties of care and education and automated mediation.</p> <p><b>Panellists</b></p> <ul style="list-style-type: none"> <li>Professor Tania Sourdin, Dean and Head of School, Newcastle Law School</li> <li>Deborah Lockhart, CEO, Australian Disputes Centre</li> <li>Danielle Forrester, Junior Counsel, Banco Chambers</li> <li>Facilitated by Professor Michael Legg, Director, Future of Law and Innovation in the Profession (FLIP) research stream</li> </ul>
4.00pm – 4.05pm	<p><b>Closing Address</b></p> <ul style="list-style-type: none"> <li>Sonja Stewart, CEO, The Law Society of New South Wales</li> </ul>	

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Day 2   Tuesday 6 September 2022		
8.30am – 8.45am	Attendee login	
	<b>Government Solicitors</b> Brings together leading experts in the legal profession to discuss important and topical aspects of government practice.	<b>Rural and Private Practice</b> A program filled with relevant substantive law topics across tax law, family law, employment law, family provisions, conveyancing and more.
8.45am – 8.55am	<b>Official Welcome by Stream Chair</b> <ul style="list-style-type: none"> <li>Jennifer Wong, Solicitor Advocate, New South Wales Crown Solicitor's Office</li> </ul>	<b>Official Welcome by AM Stream Chair</b> <ul style="list-style-type: none"> <li>Jodie Thurgood, Co-Chair, Rural Issues Committee, Associate Director, Stacks Law Firm</li> </ul>
8.55am – 9.00am	<b>Opening Address</b> <ul style="list-style-type: none"> <li>Sonja Stewart, CEO, The Law Society of New South Wales</li> </ul>	<b>Opening Address</b> <ul style="list-style-type: none"> <li>Joanne van der Plaats, President, The Law Society of New South Wales</li> </ul>
9.00am – 10.00am	<b>Building and maintaining trust in the government-legal profession</b>  <b>Speaker</b> <ul style="list-style-type: none"> <li>Patricia McDonald SC, 10<sup>th</sup> Floor Selborne/ Wentworth Chambers</li> </ul>	<b>Tax law update for rural practitioners</b>  <b>Speaker</b> <ul style="list-style-type: none"> <li>Commissioner Cullen Smythe, Executive Director, Technical Advisory Services, and Commissioner of State Revenue, Revenue New South Wales</li> </ul>
10.00am – 11.00am	<b>Panel: Climate law and its impact on government decision making</b>  <b>Panellists</b> <ul style="list-style-type: none"> <li>Bruce Cantrill, Special Counsel, New South Wales Crown Solicitor's Office</li> <li>Sophie Maltabarow, Principal Solicitor, New South Wales Crown Solicitor's Office</li> <li>Elsa Merrick, Senior Solicitor, New South Wales Crown Solicitor's Office</li> <li>Facilitated by Karen Smith, New South Wales Crown Solicitor, New South Wales Crown Solicitor's Office</li> </ul>	<b>10.00am – 10.30am</b>  <b>Morning Tea</b>
11.00am – 11.30am	<b>11.00am – 11.30am</b>  <b>Morning Tea</b>	<b>10.30am – 11.30am</b> <b>Employment law: wage theft and payment issues in rural businesses and farms</b>  <b>Speaker</b> <ul style="list-style-type: none"> <li>Joey Tass, Senior Associate, Hunt and Hunt</li> </ul>

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Day 2   Tuesday 6 September 2022		
11.30am – 12.30pm	<p><b>Secrecy in Court: Questions of national security and public interest immunity</b></p> <p><b>Speaker</b></p> <ul style="list-style-type: none"> <li>Dr Christopher Ward SC, Barrister, 6 St James Hall Chambers</li> </ul>	<p><b>Rural conveyancing update</b></p> <p><b>Speaker</b></p> <ul style="list-style-type: none"> <li>Tony Cahill, Legal author and presenter</li> </ul>
12.30pm – 1.30pm	<p><b>Conducting Investigations under the GSE Act</b></p> <p><b>Speaker</b></p> <ul style="list-style-type: none"> <li>Alexandra Shields, Partner, Norton Rose Fulbright</li> </ul>	Lunch
1.30pm – 2.30pm	Lunch	<p><b>Renewable energy developments and how best to protect the interests of rural Councils and landholders</b></p> <p><b>Speaker</b></p> <ul style="list-style-type: none"> <li>Warwick Giblin, Director, OzEnvironmental</li> </ul>
2.30pm – 3.30pm	<p><b>Legislating in times of crisis</b></p> <p><b>Speaker</b></p> <ul style="list-style-type: none"> <li>Annette O’Callaghan, Parliamentary Counsel, Parliamentary Counsel’s Office</li> </ul>	<p><b>Drugs and drug testing in parenting matters</b></p> <p><b>Panellists</b></p> <ul style="list-style-type: none"> <li>Dr Gary K. Banks, Principal Clinical Psychologist and Managing Director, Sydney Counselling Centre</li> <li>Michelle Meares, Principal, Meares Law</li> <li>Anthony Smith, Mediator and Psychologist</li> <li>Dr Michelle Williams, Chief Toxicologist, Brassets Group</li> <li>Facilitated by Cassandra Banks, Principal, CB Legal, Senior Vice-President, The Law Society of New South Wales</li> </ul>
3.30pm – 3.45pm	Afternoon Tea	

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Day 2   Tuesday 6 September 2022		
3.45pm - 4.45pm	<b>Whistleblower protections – legal and ethical issues for government lawyers</b>  <b>Speaker</b> <ul style="list-style-type: none"><li>• Dr Juliet Lucy, Barrister, Maurice Byers Chambers</li></ul>	<b>Settlement of family provision and probate claims</b>  <b>Speaker</b> <ul style="list-style-type: none"><li>• The Honourable Justice Philip Hallen, Judge, Supreme Court of New South Wales</li></ul>
4.45pm – 4.50pm	<b>Closing Address</b> <ul style="list-style-type: none"><li>• Sonja Stewart, CEO, The Law Society of New South Wales</li></ul>	<b>Closing Address</b> <ul style="list-style-type: none"><li>• Joanne van der Plaats, President, The Law Society of New South Wales</li></ul>